



UNIVERSITEIT VAN PRETORIA
UNIVERSITY OF PRETORIA
YUNIBESITHI YA PRETORIA

Customer:

The University of Pretoria

Industry:

Higher Education

Students & Staff:

57,000

Website:

<http://web.up.ac.za/>

Fishbowl Products and Services

Oracle WebCenter Content and Portal Consulting Services
Portal Solution Accelerator

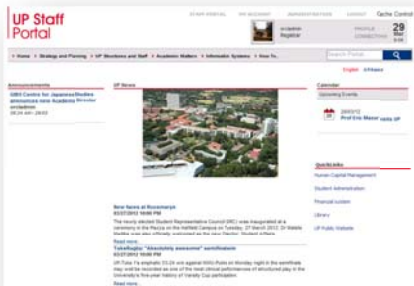
Oracle Products

Oracle WebCenter Suite 11g

- Oracle WebCenter Content
- Oracle WebCenter Portal

Number of Admins: 2

Total Users: 4,800



UNIVERSITY OF PRETORIA IMPROVES INFORMATION ACCESS AND GOVERNANCE THROUGH ORACLE WEBCENTER-BASED INTRANET BUILT WITH FISHBOWL'S PORTAL SOLUTION ACCELERATOR

The University of Pretoria is a leading research university in South Africa. The university consists of 9 academic faculties comprising a total of 140 departments, 85 centers, and 23 support service groups. In 2010, the university purchased Oracle WebCenter Suite, which includes Oracle WebCenter Content and Oracle WebCenter Portal. Oracle WebCenter would be the foundation for the university's information governance strategy to consolidate information into one system, increase collaboration, and control access. After purchasing Oracle WebCenter however, the university saw few successes as they struggled to complete any WebCenter-based project. The university worked with Fishbowl Solutions to build and deploy a content-centric and portal-based intranet site, which utilizes both Oracle WebCenter Content and Oracle WebCenter Portal, and has provided a successful starting point to further leverage the products and increase overall adoption.

CHALLENGES

- Multiple content management systems created information silos
- Limited collaboration resulted in duplication of effort
- Low WebCenter adoption due to bottom-up technology push
- Undefined governance plan lead to "one off" WebCenter projects

SOLUTION

- Oracle WebCenter Content provided scalable solution to centrally manage and maintain university information within one system
- Oracle WebCenter Portal increased collaboration and information sharing through blogs, wikis, activity streams, and event calendars
- Fishbowl's consulting services provided information strategy guidance, including a centralized repository and portal-based access to content
- Fishbowl's Portal Solution Accelerator provided framework that leverages Oracle WebCenter Content and Portal to create university intranet sites
- Portal Solution Accelerator enabled distributed, role-based contribution and personalization, leading to wide intranet adoption
- Portal Solution Accelerator provided ability to create microsites, which eased navigation through targeted department and group links