Industry
Government Department

Products
Oracle Content Management (OCM)

Legacy Platform or Competitive Replace
SharePoint

ORACLE
Content Management

SharePoint

fishbowl
S O L U T I O N S

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Summary

A government department responsible for implementing an information system and knowledge sharing site for nearly 100,000 cadets and 15,000 volunteers partnered with Fishbowl Solutions to implement Oracle Content Management. The team was challenged by limited capabilities and usability of current SharePoint site. With Oracle Content Management, Fishbowl was able to create a simplified contribution and consumption model, alongside a centralized resource website to help serve as the foundation going forward as needs evolve.

Top Customer Objectives and Challenges

- Current SharePoint site was not intuitive, making it difficult for users to make site contributions and alterations quickly and easily
- Inability to spin up and integrate microsites quickly with appropriate levels of security, taxonomies, and publishing channels

Features Completed

- Implementation of Oracle Content Management (OCM); including migration from existing SharePoint platform.
- Creation of centralized resource website
- Integration of a contribution and consumption model for asset management on platform

Results

- ➢ Easier and faster user experience via a streamlined website
- ➢ Simplified contribution and consumption model drove more accurate and timely site updates, and reduced number of questions from cadets
- ➢ **Saved time and money by streamlining and connecting site ecosystem, enabling integration of microsites**

Oracle Content Management (OCM) Customer Success
Mobile App & Website (Portal)